

## Emergency Guide

Dear fellow citizens,

This leaflet provides information on how to prepare for crisis situations and catastrophes.

In situations like these, we at Stadt Ginsheim-Gustavsburg do everything we can to protect you and keep you informed in the best way possible.

At the same time, it is important that you also make provisions yourself. You will find information about this in this publication.

We would also like to draw your attention to the free guide on emergency preparedness and the correct way to act in emergency situations, which was published by the *Bundesamt für Bevölkerungsschutz und Katastrophenhilfe*. Among other things, it contains a personal checklist. You can find the guide at [www.bbk.bund.de](http://www.bbk.bund.de)

You can also find the print version of the guide in the town halls or municipal offices.

### Warning sirens

Throughout the municipal area, there are sirens to warn of a catastrophe. Listen out for the siren signal "*Warnung der Bevölkerung*", or "citizens' warning". Unlike the fire alarm, you will hear a sustained wailing sound which rises and falls in pitch and which lasts for one minute.

In this cases, please observe the following:

- Stay calm and remain in your home.
- Close all doors and windows.
- Turn on the radio (HR 3, Radio FFH or overnight program from the ARD radio stations).
- Observe any loudspeaker announcements.
- Only use the telephone in emergencies, such as accidents, fires, etc. and only use the emergency numbers.

### Emergency reporting points

Should the emergency lines not work, or if the telephone and mobile network cannot be used due to a power outage, we will set up emergency reporting points. If, in such situations, you have a major emergency where you would otherwise dial 110 or 112, it is possible to make your way to several locations within the municipality to make emergency calls or to report emergencies. Do not contact us to tell us that the power is out! This is places unnecessary strain on the phone lines and reporting points.

Rathaus Ginsheim,  
Schulstraße 12

Kita VIII, Ginsheim  
"Die Villa",  
Anne-Frank-Straße 9

Fire station  
Ginsheim,  
Sankt-Florian-Straße 1

Kita V, Gustavsburg  
"Die Mainpiraten",  
Virchowstraße 3

Kita VII, Gustavsburg  
"Lummerland",  
Pestalozzistraße 10

Fire station  
Gustavsburg,  
Beethovenstraße 24

#### Support centre

In a serious catastrophe, we set up a support centre in the Ginsheim Bürgerhaus, Frankfurter Straße 39, for people who cannot remain in their house or flat. There, we will provide facilities for you to sleep, rest, get warm, and we will provide medical care for those who need it. Medical and emergency services are on site.

Catastrophes are:

- Prolonged power outages
- Major fires
- Severe storms or natural disasters
- Flooding

What to do in a power cut?

- Switch off light switches and other consumers.
- Keep fridges and freezers closed for as long as possible.

Loudspeaker announcements

If necessary, will keep you updated on important topics by way of loudspeaker announcements.

Help each other!

Does anyone need urgent support or could you offer to help yourself?

In catastrophes, there is always a level of social cooperation and neighbourly assistance.

## Stay informed and prepare correctly

Reliable and current information is extremely valuable in times of crisis. Use warning apps such as hessenWARN, KATWARN or NINA, to obtain information. During power outages, the mobile network may be affected. You should therefore always have a battery-powered radio and spare batteries, or a wind-up radio at home. Solar-powered radios or car radios may also be used. The drinking water supply is guaranteed by Meinzer Netze, even during longer power outages, although you should still take precautions for various locations.

## Important supplies for your home:

- Drinks / long-lasting pantry foodstuffs (for several days)
- Camping stove / fully-charged powerbank
- Personal medications / first aid kit / toiletries
- Torch / battery-powered or wind-up radio
- Batteries / candles / matches / lighters
- Cash
- Blankets / warm clothing
- Water containers
- Pet food (if required)

## Other languages:

You can find this information in other languages on the Stadt Ginsheim-Gustavsburg website:

You can download this information in other languages: